I would like to take this opportunity to welcome the RWC community to the start of a new academic year and highlight some of the RWC Library’s many accomplishments from 2008-2009. Fall 2008 was an eventful time as we offered new student services including a multimedia-equipped group study room ideal for group presentations and a laptop check-out service enabling students expanded access to technology in the Library. Adding to these student-centered services, we relaxed our food & drink policy to allow covered beverages and create a more welcoming library environment. The Library also participated in LibQual+ Lite, a survey offered by the Association of Research Libraries, to assess RWC faculty, staff and student perceptions of library services. Once again, participants expressed above average satisfaction with overall library service while giving valuable input on areas for improvement.

The RWC Library expanded our collection responsibilities to include a Learning & Teaching Center collection as well as the media collection, formerly managed by the eMedia Communications Department. In order to expand access to collections beyond RWC, UC and OhioLINK, the RWC Library joined the University of Cincinnati Libraries interlibrary loan service, ILLiad. In addition to expanding access to research resources, the RWC Library Faculty are committed to providing ongoing educational support to the RWC Community in the use of research resources available through the libraries and beyond. As an extension of our reference and instruction services, we formalized a Research Consultation service to guide students through the research process in a one-on-one setting. We continue to provide ongoing research support to faculty and staff in one-on-one consultations and through our series of annual workshops.

Each of the new and enhanced services for 2008-2009 required a great deal of collaboration, commitment and diligent work among the RWC Library staff and project partners such as the University of Cincinnati Libraries, the eMedia Communications Department, the Learning & Teaching Center and the Network Services Department. In addition, financial support from our College in the form of RWC Strategic Initiative funds and distribution of OBR funds aided our vision as a “model provider of quality services.”

The Library staff completed an ambitious Strategic Plan for 2009-2012 which provides a path of continuous improvement, initiatives and partnerships. We look forward to a new academic year and the potential it offers in continuing to achieve our goals, the goals of Raymond Walters College and the University of Cincinnati.
RWC Library Vision Statement
Raymond Walters College Library will be an active partner in the Raymond Walters College and University of Cincinnati learning community and will be recognized as a model provider of quality services and collection access. The Library will be the scholarly information and research gateway of first choice for all members of the Raymond Walters College community. The faculty and staff of Raymond Walters College Library will hold themselves to high standards of expertise, collaboration, and efficiency in pursuit of the Library’s mission.

2009-2012 Strategic Plan
Service & Collaboration: Streamline internal operations and collaborate with University of Cincinnati Libraries colleagues to enhance library services and space.

Staff Professional Development: Establish and support ongoing staff development to increase expertise and maintain consistently high quality service.

Enhance Teaching Skills: Identify and develop “best practices” to enhance the teaching effectiveness of the RWC Library faculty.

Assessment: Establish an assessment framework to continuously evaluate and improve library services, operations, and collections.

Library Instruction Program: Develop a library instruction program that will enable students to effectively access, evaluate and use information.

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New & Improved Library Services

New Food & Drink Policy
The Library relaxed its No Food & Drink Policy to allow securely covered beverages with the exception of the Library computer lab. Students, staff and faculty can now enjoy a cup of coffee as they study or relax in the Library lounge area with a fellow student or colleague.

Laptop Checkout
Partner(s): Network Resources Department
Thanks to RWC Strategic Initiative funding and collaboration with the Network Resources Department, the Library has three laptops to loan to students. The laptops are available to RWC students for a two hour checkout within the Library. This service increases access to computers and provides the ability to have more flexible learning spaces throughout the Library.

Upgraded Group Study Room
Partner(s): eMedia Communications Department
The Library received capital equipment funds from the Ohio Board of Regents to create a multimedia group study room for students. In the summer of 2008-2009, Group Study Room D was upgraded with a 52 inch flat screen, computer with a Sympodium interactive monitor, DVD/video player, and a wireless keyboard and mouse.
**New Interlibrary Loan Service**  
**Partner(s): University of Cincinnati Libraries**  
The RWC Library joined the University of Cincinnati Libraries ILLiad service in January 2009. Faculty, staff and students can request books and articles that are unavailable to request through the University of Cincinnati libraries or OhioLINK, monitor the progress of those requests, and update their profiles through an ILLiad account. Requests are placed online and most article requests are retrieved online via an email notification.

**Research Consultations**  
For in-depth research assistance, students can schedule a Research Consultation appointment. During one-on-one Research Consultations, librarians are able to guide students through the research process without interruption to locate resources, provide instruction on use of resources and show them how to obtain resources through other UC Libraries, OhioLINK and Interlibrary Loan.

**Faculty Development Workshops**  
**Partner(s): RWC Faculty Development Committee, Learning & Teaching Center, eMedia Communications Department**  
The Library offers a series of workshops each fall, winter and spring quarter. 2008-2009 Workshops included: Copyright and Plagiarism: Applications in the Modern Classroom and 25 Online Resources in 50 Minutes.

**Special Collections: Learning & Teaching Collection**  
**Partner(s): Learning & Teaching Center**  
The Library has created the Learning & Teaching Collection which brings together pedagogical materials focusing on teaching strategies and techniques. This new collection, complete with comfortable seating and browsing journals, is in the northeast corner of the library (near the microfilm).

**Media Collection**  
**Partner(s): eMedia Communications Department**  
On July 1, 2009, the Library assumed complete responsibility for the media collection including: collection development, acquisitions, and the management and circulation of media materials. This new arrangement, jointly agreed upon by the Library and E-Media Communications staff, ensures that the collection continues to meet the curricular needs of the College. The Collection Development policy was revised to include selection criteria specific to media and was endorsed by the Curriculum and Academic Affairs Committee in April 2009.
Collaborations & Partnerships

Partnership and collaboration are essential to the success of the Raymond Walters College Library. In addition to the ongoing and project-specific partnerships previously mentioned, the RWC Library collaborates with other groups at Raymond Walters College, UC and beyond to provide the best possible services and support to the Raymond Walters College community.

KnowItNow Online Reference Service
Partners: University of Cincinnati Libraries, OhioLINK.

RWC Library Liaison Program
Partners: RWC Academic Departments

OhioLINK

Library Activities

Around Campus
The RWC Library is an active participant in various events around campus. The Library took part in a year-long, college-wide celebration honoring the 150th anniversary of Charles Darwin’s On The Origin of Species by providing and showcasing resources related to Charles Darwin and his work. The Library assisted with the planning of the 20th Annual National African American Read-In held at Raymond Walters College. The Library provided print and web-based reading lists and created book displays to highlight the event to the RWC community. The Library invited students to sketch their ‘dream’ library at the 2009 Spring Fling. The ideas and feedback captured in the sketches will be used to improve future Library space and services.
Statistics

2008-2009 Expenditures
- $54,733 for electronic subscriptions
- $62,397 for books
- $28,954 for serial subscriptions
- $3,199 for microfilm

Collections
- 40,278 print materials
- 9,930 microfilm items
- 176 current print serial subscriptions
- 61,441 electronic full text journals
- 459,542 electronic books
- 999 videos and DVDs
- 759 online databases

Web sites
- 117,700 RWC Library web site hits

Services
- 122,179 visitors
- 151 instruction sessions attended by 2,340 participants
- 1,238 reference inquiries answered
- 4,976 items circulated
- 6,674 reserve item check-outs
- 808 RWC items sent to other UC libraries
- 803 RWC items sent to OhioLINK libraries
- 1,200 items borrowed by RWC patrons from UC libraries
Library Faculty

Heather Maloney, Interim Library Director  
Liaison areas: Allied Health, Dental Hygiene, Nursing, Radiation Therapy

Stephena Harmony, Collections Librarian  
Liaison areas: Art & Visual Communication, eMedia, History, Office of Information Technology

Michelle McKinney, Reference/Technology Librarian  
Liaison areas: Behavioral Sciences, Biology, Chemistry, Math, Physics and Computer Science, Veterinary Technology

Lauren Wahman, Instruction Librarian  
Liaison areas: Business & Economics, English & Communication, Foreign Language

Library Faculty are proud members of these organizations: American Library Association, Association of College & Research Libraries, Academic Library Association of Ohio, American Association of University Professors, Southwest Ohio and Neighboring Libraries.

Library Staff

Margie Kroeger, Acquisitions & Cataloging Manager

Tamra Manger, Circulation Manager

Sherry Hornberger, Public Services/Technical Services Assistant

Student Assistants: The Library employs 6-8 student assistants each quarter.

Raymond Walters College Library

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